

Woodley Centre Surgery Patient Satisfaction Survey

Number of Responses: 315

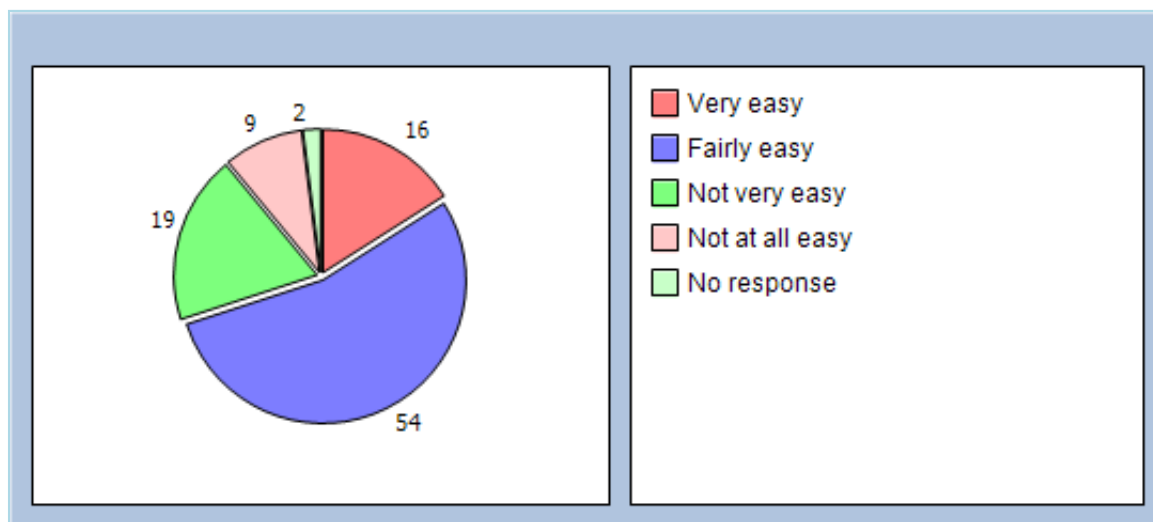


[Excel Report \(click here for full dataset\)](#)

Patient Satisfaction Survey

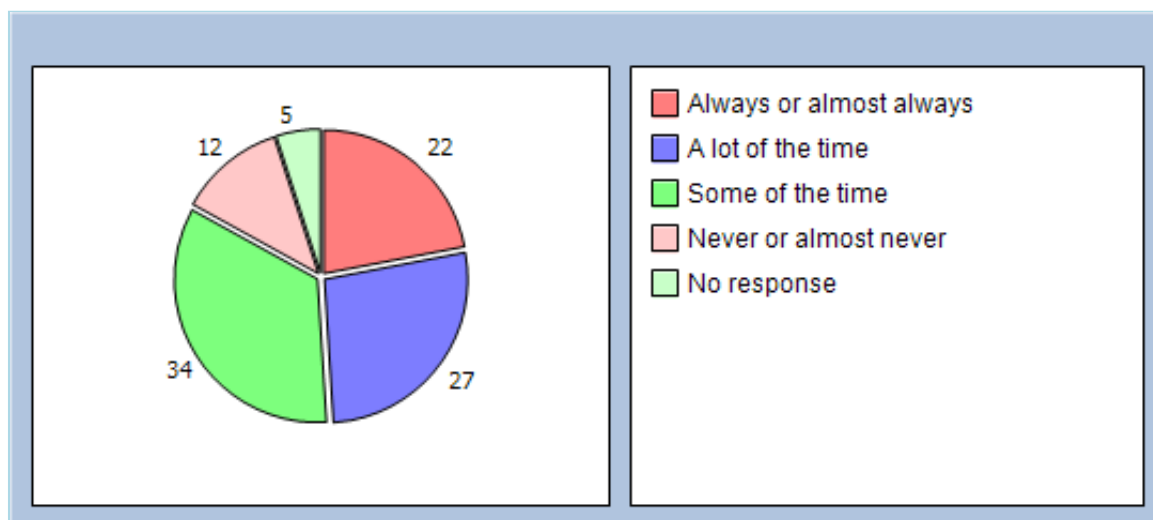
How easy do you find it to get to get through to the surgery by phone?

Very easy	16%
Fairly easy	54%
Not very easy	19%
Not at all easy	9%
No response	2%



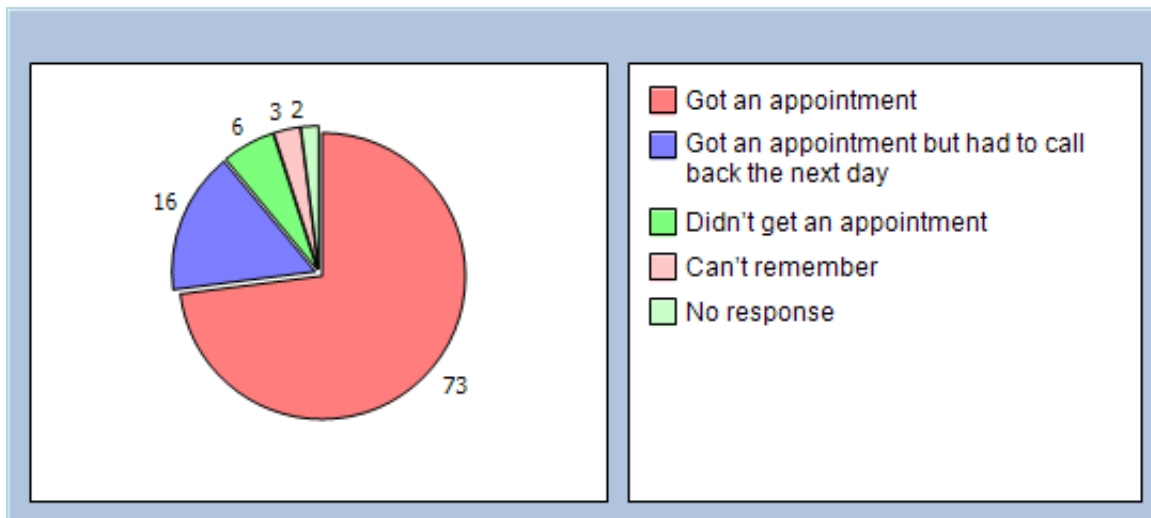
How often do you see or speak to the GP you prefer?

Always or almost always	22%
A lot of the time	27%
Some of the time	34%
Never or almost never	12%
No response	5%



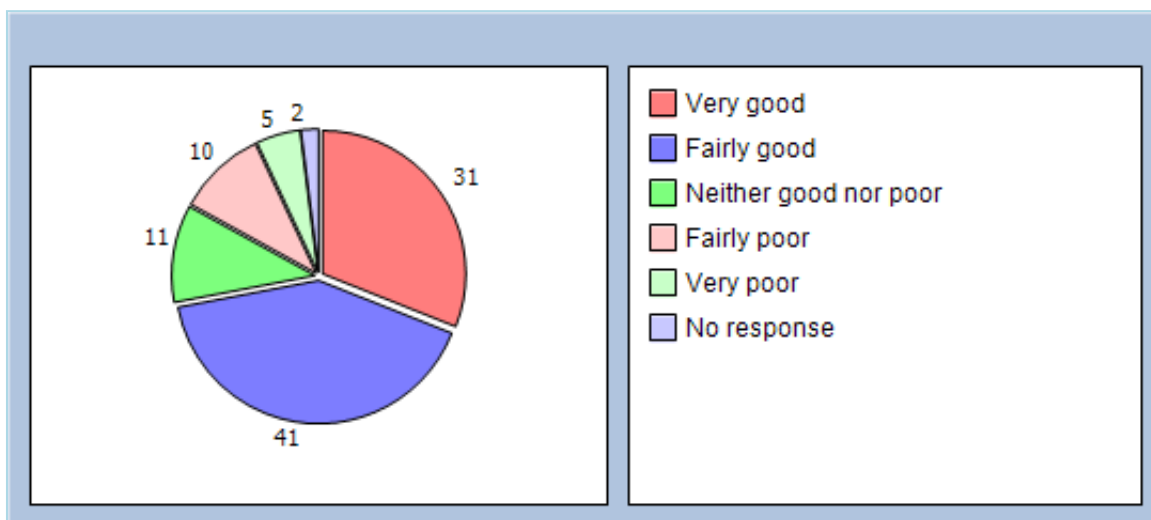
Last time you wanted to see or speak to a GP or nurse were you able to get an appointment to see or speak to someone?

Got an appointment	73%
Got an appointment but had to call back the next day	16%
Didn't get an appointment	6%
Can't remember	3%
No response	2%



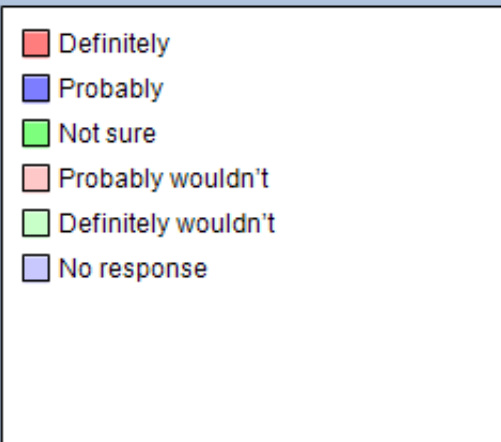
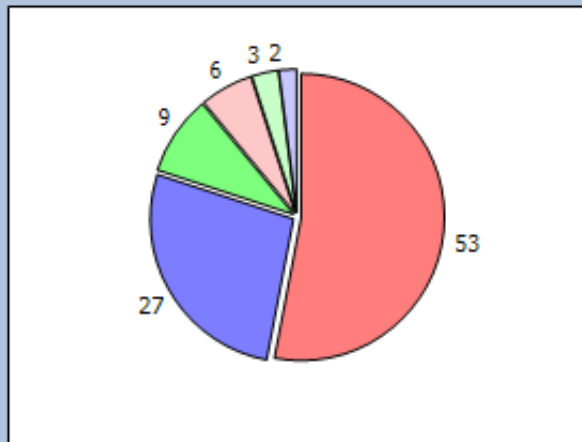
Overall how would you describe your experience of making an appointment?

Very good	31%
Fairly good	41%
Neither good nor poor	11%
Fairly poor	10%
Very poor	5%
No response	2%



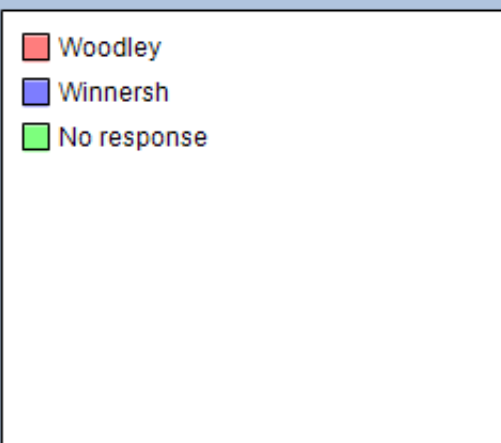
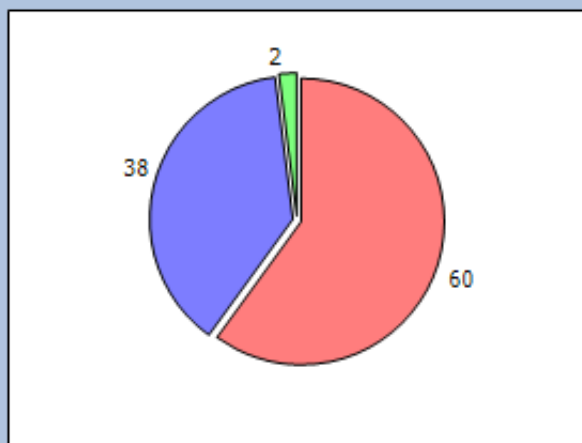
Would you recommend this surgery to someone new to the area?

Definitely	53%
Probably	27%
Not sure	9%
Probably wouldn't	6%
Definitely wouldn't	3%
No response	2%



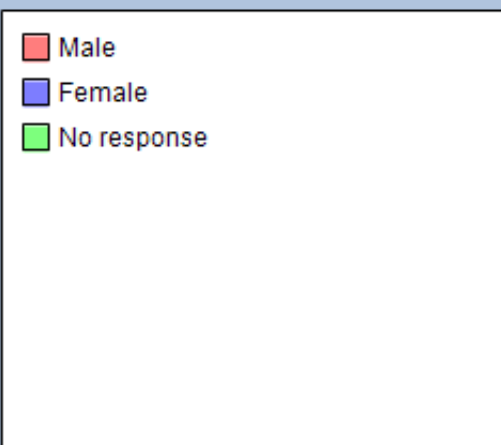
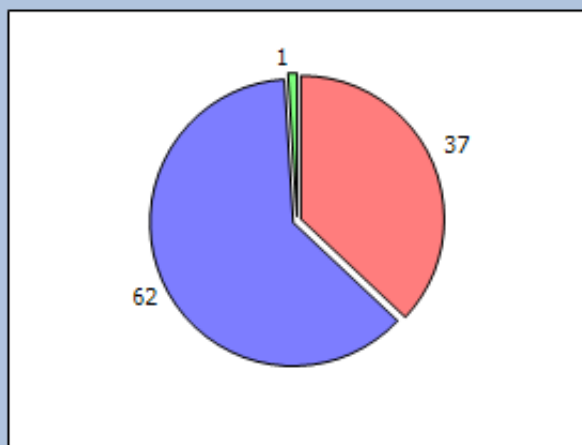
Where do you prefer to see the doctor?

Woodley	60%
Winnersh	38%
No response	2%



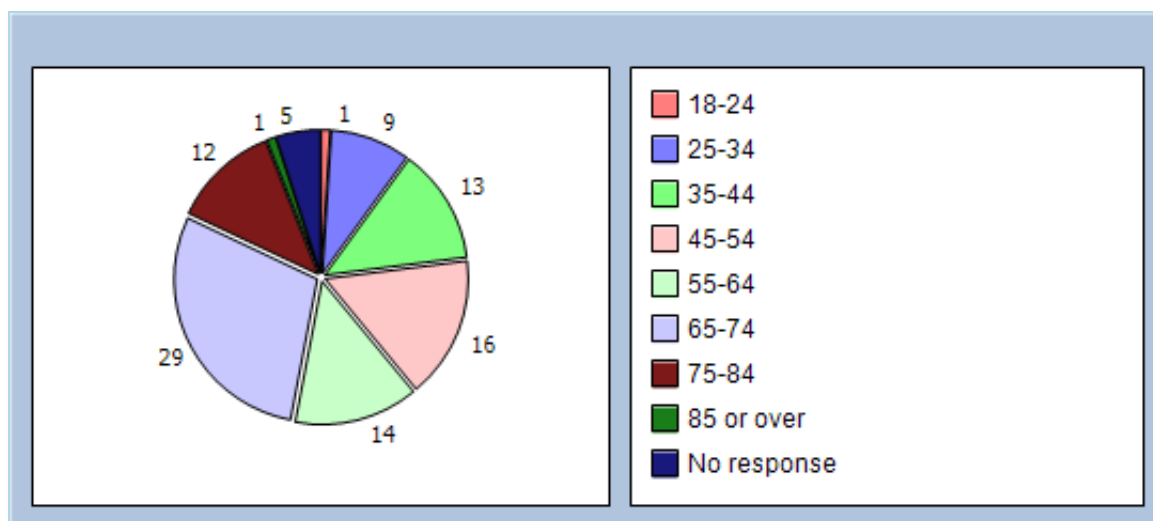
Are you

Male	37%
Female	62%
No response	1%



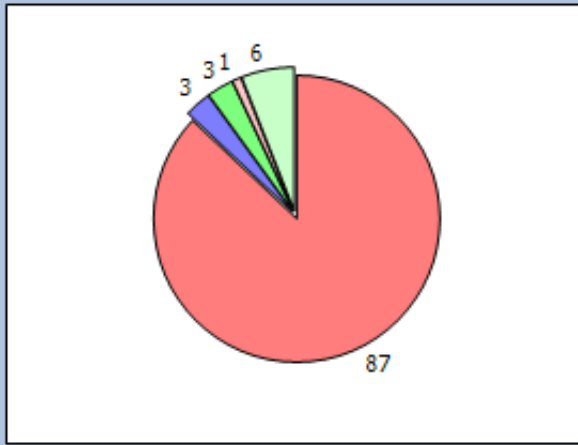
How old are you?

Under 18	0%
18-24	1%
25-34	9%
35-44	13%
45-54	16%
55-64	14%
65-74	29%
75-84	12%
85 or over	1%
No response	5%



Choose the option that best describes your ethnic group or background?

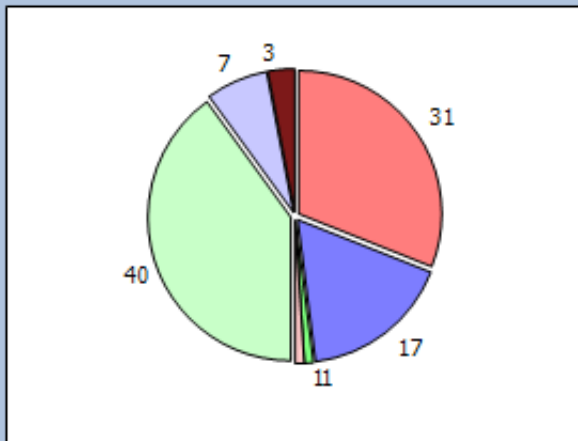
White British/English/Scottish/Northern Irish/Welsh	87%
White Irish	0%
White Gypsy or Irish Traveller	0%
Any other White background	3%
White and Black Caribbean	0%
White and Black African	0%
White and Asian	0%
Any other Mixed/Multiple ethnic background	0%
Indian	3%
Pakistani	1%
Bangladeshi	0%
Chinese	0%
Any other Asian background	0%
Black Caribbean	0%
Black African	0%
Any other Black/African/Caribbean background	0%
Arab	0%
Any other ethnic group	0%
No response	6%



- White British/English/Scottish/Northern Irish/Welsh
- Any other White background
- Indian
- Pakistani
- No response

Which of these best describes what you are doing at present? If more than one applies to you please mark the main one.

Full-time paid work	31%
Part-time paid work	17%
Full-time education in school, college or university	0%
Unemployed	1%
Permanently sick or disabled	1%
Fully retired from work	40%
Doing something else	7%
No response	3%



- Full-time paid work
- Part-time paid work
- Unemployed
- Permanently sick or disabled
- Fully retired from work
- Doing something else
- No response

Delete Responses